



Southern Minnesota Behavioral Health Client Survey

1) How did you hear about Southern Minnesota Behavioral Health?

- Friend
- Newspaper
- Telephone Book
- Community Event
- Physician/County Case Manager
- Drive by
- Internet
- Other _____

2) How long have you used Southern Minnesota Behavioral Health services?

- Less than 1 month
- 1 to 6 months
- 1 to 3 years
- Over 3 years

3) How often do you receive services from Southern Minnesota Behavioral Healthr?

- Once a week or more
- 2 to 3 times a month
- Once a month
- Less than once a month

3) I was able to get an appointment in a timely manner.

- Agree
- Disagree
- Comments _____

4) I was able to obtain services in a location that was convenient for me.

- Agree
- Disagree
- Comments _____

5) My provider sees me at our scheduled appointment time.

- Agree
- Disagree
- Comments _____

6) I feel involved with my treatment at Southern Minnesota Behavioral Health.

- Agree
- Disagree
- Comments _____

4) Overall, I am satisfied with services I have received at Southern Minnesota Behavioral Health?

- Agree
- Disagree

- Comments _____

5) I will use Southern Minnesota Behavioral Health again.

- Agree
- Disagree

- Comments _____

6) I will recommend Southern Minnesota Behavioral Health to others.

- Agree
- Disagree
- Comments _____

The following questions are optional

1. What location were services received? _____

2. Who do you see for services? _____

3. Additional Comments _____

